



The easiest way to pay is by direct debit



Sign up now

If you want to pay by direct debit, we offer a choice of payment dates. Please tick your chosen payment date, fill in the direct debit instructions, and return this page to us. If you do not select a payment date, we will take your direct debits on the 1st Monday of each month.

Weekly

1st Monday after 15th

1st Monday of each month

DIRECT DEBIT GUARANTEE

- This guarantee is offered by all banks and building societies that take part in the Direct Debit scheme. The efficiency and security of the Scheme is monitored and protected by your own bank or building society.
- If the amounts to be paid or the payment dates change, Brent Council will notify you 7 days in advance of your account being debited or as otherwise agreed.
- If an error is made by Brent Council or your Bank or Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid.
- You can cancel a Direct Debit at any time by writing to your bank or building society.



Please also send a copy of your letter to
Brent Housing Partnership – Rent & Accounting, Chancel House, Neasden Lane, London NW10 2UF

If you want more information, please ring Brent Housing Partnership Rent Department on 020 8937 2480

Instructions to your Bank or Building Society to pay by Direct Debits



If you wish to pay your rent payment by Direct Debit,

Fill in this slip and send it back to Brent Council at
Rent Section, Chancel House
Neasden Lane, London NW10 2UF

Originator's Identification Number **679275**

Name and full address of your Bank or Building Society branch

<p>To the Manager:</p> <p>.....Bank/Building Society</p> <p>Address:</p> <p>.....Postcode:</p> <p>Name(s) or Account Holder(s)</p> <p><input type="text"/></p> <p>Your Bank/Building Society Account Number Branch Sort Code</p> <p><input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p>	<p>Rent Account Number</p> <p><input type="text"/></p> <p>Instructions to your bank or building society. Please pay Brent Council Direct Debits from the account details in this instruction subject to the safeguards assured by The Direct Debit guarantee. I understand that this instruction may remain with Brent Council Rent Income and, if so, details will be passed electronically to my Bank/Building Society</p> <p>Signature(s):</p> <p><input type="text"/></p> <p>Date:</p> <p><input type="text"/></p>
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Banks or Building Society may refuse to pay direct debits from some types of account:

How to pay your rent

By Direct Debit – the easiest way to pay. Just fill in and return the direct debit form and leave the rest to us.

By Standing Order - If you would like to pay by standing order, please ask for a form and send it to your bank. You can get a form from your local housing office.

By Credit Card - You can pay by Switch or credit card by phoning our credit card hotline on 020 8937 1717 (24 hour automated service)

By On-Line Banking – You can pay by debit card, Switch, Solo etc. via the computer with the online banking system. To register link through the Brent Council web site to 'How to pay your rent' online system.

At PayPoint - You can pay at convenience stores, newsagents, supermarkets and service stations where you see the PayPoint sign, using your Paypoint card. PayPoint agents only accept cash.

At the Post Office - By taking your PayPoint card to any Post Office. You can pay with cash by cheque or with your debit/credit card. Please make any cheque payable to Post Office Counters Ltd. and write your rent payment reference number on the back of your cheque.

At a Bank or Building Society - fill in your rent payment slip and take it along with your payment, to a bank or building society. If you are paying by cheque, make it payable to London Borough of Brent. If you pay at your own bank or building society or any branch of NatWest bank, you will not have to pay a charge.

By post – You can send your payment slip with a cheque to Brent Housing Partnership, Rent & Accounting, Chancel House, Neasden Lane London NW10 2UF. Please write your rent account number on the back of the cheque, and make it payable to '**London Borough of Brent**'.